	Schedule 4.3 Cross- Reference/Service Framework					
Resource Unit	Component **	Unit of Measure	Pricing	Decomposition (specific cost detail breakouts)	Resource Unit Fee	Component Fee
Resource Clift	Desktop Services - Personal	Cint of Measure	Tricing	Decomposition (specific cost detail or carouts)	Resource Clift Fee	Component Fee
Standard PC	Computing ServicesSection 4.4	Standard PC	Fixed monthly fee per unit		\$ 85.89	
	1 0		3	Hardware		\$ 39.34
				Hardware maintenance		\$ 6.84
				Software license		\$ 7.79
				Software maintenance		\$ 18.71
				IMAR's		\$ 10.30
				Desktop Application Directory Maintenance		\$ 0.64
				Printer Maintenance		\$ 2.25
	Desktop Services - Personal					
CWS/CMS PC	Computing ServicesSection 4.4	CWS/CMS PC	Fixed monthly fee per unit		\$ 53.01	
				Hardware		\$ 0.04
				Hardware maintenance		\$ 7.79
				Software license		\$ 8.87
				Software maintenance		\$ 21.29
				IMAR's		\$ 11.72
				Desktop Application Directory Maintenance		\$ 0.73
				Printer Maintenance		\$ 2.57
	Desktop Services - Personal					
CalWin PC	Computing ServicesSection 4.4	CalWin PC	Fixed monthly fee per unit		\$ 53.01	
				Hardware		\$ 0.04
				Hardware maintenance		\$ 7.79
				Software license		\$ 8.87
				Software maintenance		\$ 21.29
				IMAR's		\$ 11.72
				Desktop Application Directory Maintenance		\$ 0.73 \$ 2.57
	D 1: C : D 1	E : : W 1		Printer Maintenance		\$ 2.57
EiiWl- C4-4i	Desktop Services - Personal Computing ServicesSection 4.4	Engineering Work Station	Fid		\$ 148.56	
Engineering Work Station	Computing ServicesSection 4.4	Station	Fixed monthly fee per unit		\$ 148.50	
						İ
				Hardware		82.65
						İ
						l
						l
						l
						1
				Hardware Maintenance/Break-Fix		10.08
				That was Mantenance Broad Th		10.00
						1
						l
						1
						İ
				C-6 I :		0.56
				Software License		9.56
						I
						I
						ĺ
						ĺ
				C-farmer Davids Fire		15.46
				Software Break-Fix		15.46
				IMAR's		14.10
L		!		<u> </u>		

		1					
				Refresh Support			6.41
				Refresh Support			0.41
				Desktop Application Directory Maintenance			10.30
	Desktop Services - Personal	Engineering		Desktop Application Directory Maintenance			10.30
Enhanced Engineering Workstation	Computing Services Section 4.4	Workstation	Fixed monthly fee per unit		\$ 149	.82	
	1 3		, , , , , , , , , , , , , , , , , , ,	Hardware			83.91
				Hardware Maintenance/Break-Fix			10.08
				Software License			9.56
				Software Break-Fix			15.46
				IMAR's			14.10
				Refresh Support			6.41
				Desktop Application Directory Maintenance			10.30
	Desktop Services - Personal	DCSS PC (with refresh					
DCSS PC (with refresh and IMAR)	Computing Services - Section 4.4	and IMAR)	Fixed monthly fee per unit		\$ 52	.27	
				Hardware (Refresh Labor)	_	\$	4.85
				Hardware maintenance		\$	8.38
				Software license Software maintenance	_	\$	22.90
				IMAR's		\$	12.61
				Desktop Application Directory Maintenance		\$	0.77
				Printer Maintenance		\$	2.76
	Desktop Services - Personal						
Laptops	Computing ServicesSection 4.4	Laptop	Fixed monthly fee per unit		\$ 137	.46	
				Hardware			59.52
				H 1 M 1 D 1 F			7.05
				Hardware Maintenance/Break-Fix			7.85
				Software License			18.24
				Software Break-Fix			20.46
				IMAR's			11.10
				Refresh Support			9.99
<u> </u>	ļ.			Refresh Support			7.77

							40.00
	D 1: 0 : 0 : 14		T 1 11 6 5	Desktop Application Directory Maintenance	Φ 200	5.4	10.30
Ruggedized Laptops	Desktop ServicesSection 4.4	Laptop - Rugged	Fixed monthly fee per unit		\$ 208.	56	
				Hardware			127.29
				Hardware Maintenance/Break-Fix			11.18
				Software License			18.24
				Software Break-Fix			20.46
				IMAR's			11.10
				Refresh Support			9.99
				Desktop Application Directory Maintenance			10.30
Convertible Tablet	Desktop ServicesSection 4.4	Convertible Tablet	Fixed monthly fee per unit	Desktop rappleation Directory Maintenance	\$ 162.3	34	10.50
conventible radict	•						
				Hardware Hardware Maintenance/Break-Fix			81.07
				Hardware Maintenance/Break-F1X			11.18
				Software License			18.24
				Software Break-Fix			20.46
				IMAR's			11.10
				Refresh Support			9.99
				Desktop Application Directory Maintenance			10.30
DOGGE (/ St. C. L. LIMAR)	Desktop Services - Personal Computing Services	DCCC It	Ti I di C		\$ 63.	0.4	
DCSS Laptop (with refresh and IMAR)	Computing Services	DCSS Laptop	Fixed monthly fee per unit	Hardware (Refresh Labor)	\$ 03.	\$	4.85
				Hardware maintenance		\$	10.44
				Software license		*	
				Software maintenance		\$	28.53
				IMAR's		\$	15.71
				Desktop Application Directory Maintenance		\$	0.98
	D 1: 6 : B 1			Printer Maintenance		\$	3.44
Engineering Laptop	Desktop Services - Personal Computing Services	Laptop	Fixed monthly fee per unit		\$209	0.69	
				Hardware		\$	131.75
				Hardware maintenance/breakfix		\$	7.85
				Software license		\$	18.24
				Software nicense Software maintenance/Breakfix		\$	20.46
				IMAR's		\$	11.10
				Refresh Support		\$	9.99
				Desktop Application Directory Maintenance		\$	10.30
	l .		1	Deskop Application Directory maintenance		Ψ	10.30

	Desktop Services - Personal							
Terminals	Computing ServicesSection 4.4	Terminal	Fixed monthly fee per unit		\$	38.60		
				Hardware			\$	
				Hardware maintenance			\$	7.90
				Software license			\$	-
				Software maintenance			\$	17.08
				IMAR's			\$	11.90
DCSS Printer	Desktop ServicesSection 4.4	DCSS Printer	Fixed monthly fee per unit		\$	300.10		
				Maintenance			\$	17.12
				IMAR			\$	-
				Refresh Labor, ODC			\$	2.36
				Consumables (excluding paper)			\$	280.63
Monochrome Network Workgroup Printer - Standard								
Format (abbreviated as "MNWP")	Desktop Services - Section 4.9	MNWP	Fixed monthly fee per unit		\$	93.06		
				Maintenance			\$	33.56
				IMAR				
				Refresh Hardware			\$	55.95
				Refresh Labor, ODC			\$	3.55
Monochrome Network Workgroup Printer - Large								
Format (11x17 capable)(abbreviated as "MNWP-								
LF")	Desktop Services - Section 4.9	MNWP-LF	Fixed monthly fee per unit		\$	98.56		
				Maintenance			\$	26.94
				IMAR				
				Refresh Hardware			\$	68.07
				Refresh Labor, ODC			\$	3.55
Monochrome Network High Volume Printer - Large								
Format (11x17 capable) (abbreviated as"MNWP-LF-								
H")	Desktop Services - Section 4.9	MNWPL-FH	Fixed monthly fee per unit		\$	188.28		
				Maintenance			\$	57.76
				IMAR				110.07
				Refresh Hardware			\$	119.87
C-l N-tl- Wl Dt I Et				Refresh Labor, ODC			2	10.65
Color Network Workgroup Printer - Large Format (abbreviated as "CNWP-LF")	Darleton Cominger Continue 4.0	CNWP-LF	Fi 1		\$	276.28	l	
(abbreviated as "CNWP-LF")	Desktop Services - Section 4.9	CNWP-LF	Fixed monthly fee per unit	Maintanana	\$	276.28	6	120.65
				Maintenance IMAR			\$	120.03
				Refresh Hardware			•	144.00
				Refresh Labor, ODC			\$	144.98
Color Network Workgroup Printer - Standard Format				Reflesti Laudi, ODC			,	10.03
(abreviated as "CNWP")	Desktop Services - Section 4.9	CNWP	Fixed monthly fee per unit		\$	71.13		
(abieviated as Civwi)	Desktop Services - Section 4.9	CIVVI	1 ixed monthly fee per unit	Maintenance	φ	/1.13	\$	24.56
				IMAR			\$	24.30
				Refresh Hardware			\$	43.02
				Refresh Labor, ODC			\$	3.55
				Trends Eurosi, ODC			Ψ	3.33
	Network Services - Data Network							
	ServicesSection 5.4, Data Center							
	Services - Infrastructure Servers							
	Section 6.6, Network Services -							
End-User Data Jack	Security ServicesSection 5.7	Active Data Jack	Fixed monthly fee per unit		s	89.52		
Die Coel Data suck	zzzanej ber need beendi d./	- 10th to Data back	1 med mondary rec per unit	Hardware	-	->.52	\$	19.58
				Hardware maintenance			\$	27.53
			1	Software			\$	0.52
			1	Software maintenance			\$	10.24
			1	IMAR's			\$	5.59
				Circuits			S	26.05
	1	1	1	Catembo			Ψ	20.03

	Network Services - Remote Access						
	ServicesSection 5.5, Network						
	Services - Security ServicesSection						
Remote Access	5.7	Active Account	Fixed monthly fee per unit		\$ 12.3	2	
				Hardware		\$	1.11
				Hardware maintenance		\$	3.21
				Software		\$	0.09
				Software maintenance		\$	2.29
				IMAR's		\$	4.59
				Circuits		\$	1.03
	Network Services - 3rd Party						
3rd-Party Network Access-Category 1	NetworkAccess Services -Section 5.9		Fixed monthly fee per unit		\$ 975.5	7	
				Hardware		\$	320.70
				Hardware maintenance		\$	274.77
				Software		\$	160.35
				Software maintenance		\$	30.53
				IMAR's		\$	189.22
	Network Services - 3rd Party						
3rd-Party Network Access-Category 2	NetworkAccess Services -Section 5.9		Fixed monthly fee per unit		\$ 307.4	6	
				Hardware		\$	53.45
		•		Hardware maintenance		\$	154.52
		•		Software		\$	26.73
_		•		Software maintenance		\$	17.16
				IMAR's		\$	55.60

	Network Services - 3rd Party					
3rd-Party Network Access- Category3	NetworkAccess Services -Section 5.9		Fixed monthly fee per unit		\$ 374.28	
				Hardware		\$ 80.18
				Hardware maintenance		\$ 166.54
				Software		\$ 40.09
				Software maintenance		\$ 18.50
				IMAR's		\$ 68.97
	Network Services - Mobility/Remote					
	Access ServicesSection 4.5, Network					
	Services - Security ServicesSection					
Mobility VPN Access	5.7	Active Account	Fixed monthly fee per unit		\$21.10	
				Hardware		\$2.65
				Hardware maintenance		\$3.90
				Software		\$3.40
				Software maintenance		\$5.26
				IMAR's		\$5.03
				Circuits		\$0.87
	Network Services - Voice Services					
Voice Jack - Single-Line	Section 5.6	Active Voice Jack	Fixed monthly fee per unit	TYX 1	\$ 46.00	A
				Hardware		\$ 14.28
				Hardware maintenance		\$ 10.98
				Software		\$ 1.79
				Software maintenance		\$ 2.52
				IMAR's		\$ 6.66
				Circuits		\$ 9.75
	Network Services - Voice Services	4 77 . 7 .			45.54	
Voice Jack - Multi-Line	Section 5.6	Active Voice Jack	Fixed monthly fee per unit	W. I	\$ 47.74	A
				Hardware		\$ 14.49
				Hardware maintenance		\$ 11.10
				Software		\$ 1.94 \$ 2.55
				Software maintenance		
				IMAR's		\$ 6.68 \$ 10.99
	Network Services - Voice Services			Circuits		\$ 10.99
Analog ingle	Section 5.6	Active Modem Jack	Fixed monthly fee per unit		\$ 42.61	
Analog jack	Section 5.0	Active Wodelli Jack	Fixed monthly fee per unit	Hardware	\$ 42.01	\$ 12.12
				Hardware maintenance		\$ 9.77
				Software		\$ 1.52
				Software maintenance		\$ 2.72
				IMAR's		\$ 6.94
				Circuits		\$ 9.53
	Network Services - Voice Services			Circuits		Ų ,.53
Network Wireless Access Point	Section 5.6	WAP	Fixed monthly fee per unit		\$ 1,056.69	
Tretwork Wheless Fleeds Four			Timea monany ree per amit	Hardware	7	\$ 316.74
				Hardware maintenance		\$ 382.50
				Software		\$ 16.67
				Software maintenance		\$ 42.50
				IMAR's		\$ 298.28
	Data Center Services -Application					
Mainframe	ServersSection 6.5	CPU Hour***	Fixed monthly fee per unit		\$ 132.75	
			1	Hardware		\$ 5.31
				Operating system license		\$ 27.88
				Hardware Maintenance		\$ 5.31
				Software maintenance		\$ 94.25
	Data Center Services -Application					
DEC VAX	ServersSection 6.5	Server	Fixed monthly fee per unit		\$ 2,631.03	
				Hardware		\$ -
				Operating system license		\$ -

				Hardware Maintenance		\$	1,026.10
				Software maintenance		\$	1,604.93
	Data Center Services -Application						
VMS Servers - Large	ServersSection 6.5	Server	Fixed monthly fee per unit		\$ 4,104.93		
				Hardware		\$	2,380.86
				Operating system license		\$	
				Hardware Maintenance		\$	287.34
				Software maintenance		\$	1,436.72
	Data Center Services -Application						
VMS Servers - Medium	ServersSection 6.5	Server	Fixed monthly fee per unit		\$ 3,176.60		
				Hardware		\$	1,747.13
				Operating system license		\$	-
				Hardware Maintenance		\$	317.66
				Software maintenance		\$	1,111.81
	Data Center Services -Application						
/MS Servers - Small	ServersSection 6.5	Server	Fixed monthly fee per unit		\$ 1,905.05		
				Hardware		\$	1,104.93
				Operating system license		\$	-
				Hardware Maintenance		\$	247.66
				Software maintenance		\$	552.46
	Data Center Services -Application						
AS/400	ServersSection 6.5	Server	Fixed monthly fee per unit		\$ 4,158.22	السبيار	
				Hardware		\$	-
				Operating system license		\$	-
				Hardware Maintenance		\$	2,328.60
				Software maintenance		\$	1,829.61
	Data Center Services -Application	_					
Wintel Application Servers - Large	ServersSection 6.5	Server	Fixed monthly fee per unit		\$ 2,235.66		
				Hardware		\$	782.48
				Operating system license		\$	
				Hardware Maintenance		\$	-
	D. G. G. C. L. L. C.			Software maintenance		\$	1,453.18
***	Data Center Services -Application				1.556.10		
Wintel Application Servers - Medium	ServersSection 6.5	Server	Fixed monthly fee per unit	XX 1	\$ 1,556.10	Φ.	155.02
				Hardware		\$	466.83
				Operating system license		\$	-
				Hardware Maintenance		\$	1 000 27
	D. C. C. C. A. II. C.			Software maintenance		\$	1,089.27
Write Harris Co. Co. H	Data Center Services -Application	C C	F: 1 41 6		£ 1.252.00		
Wintel Application Servers - Small	ServersSection 6.5	Server	Fixed monthly fee per unit	77 1	\$ 1,253.88	¢.	251.00
				Hardware	-	\$	351.09
			_	Operating system license		\$	-
				Hardware Maintenance		\$	902.80
	Data Center Services Application			Software maintenance		ф	902.80
Wintel Annlineting Donner d/Treet Commun.	Data Center Services -Application	C	Fined months for a 1		\$ 1,621.24		
Wintel Application Preprod/Test Servers - Large	ServersSection 6.5	Server	Fixed monthly fee per unit	Hardware	\$ 1,621.24	¢	567.42
						\$	567.43
			_	Operating system license		\$	-
			+	Hardware Maintenance		\$	1.052.91
				Software maintenance		\$	1,053.81

	Data Center Services -Application						
Wintel Application Preprod/Test Servers - Medium	ServersSection 6.5	Server	Fixed monthly fee per unit		\$ 1,254.18		
				Hardware		\$	514.21
				Operating system license		\$	-
				Hardware Maintenance		\$	-
				Software maintenance		\$	739.97
WE LIA E & D. LEE LO. C. H.	Data Center Services -Application	C	F: 1 41.6		000.42		
Wintel Application Preprod/Test Servers - Small	ServersSection 6.5	Server	Fixed monthly fee per unit	Hardware	\$ 990.43	\$	356.55
				Operating system license		\$	- 330.33
				Hardware Maintenance		\$	
				Software maintenance		\$	633.87
	Data Center Services -Application			Software manifemance		Ψ	033.07
UNIX Servers - Large	ServersSection 6.5	Server	Fixed monthly fee per unit		\$ 5,135.33		
erminervely hange	200.000		Timed montany ree per unit	Hardware	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	\$	2,105.49
				Operating system license		\$	-
				Hardware Maintenance		\$	513.53
				Software maintenance		\$	2,516.31
	Data Center Services -Application						
UNIX Servers - Medium	ServersSection 6.5	Server	Fixed monthly fee per unit		\$ 3,216.65		
				Hardware		\$	1,479.66
				Operating system license		\$	-
				Hardware Maintenance		\$	225.17
				Software maintenance		\$	1,511.83
	Data Center Services -Application						
UNIX Servers - Small	ServersSection 6.5	Server	Fixed monthly fee per unit		\$ 2,131.42		
				Hardware		\$	852.57
				Operating system license		\$	-
				Hardware Maintenance		\$	341.03
	D. G. G. A. P. C.			Software maintenance		\$	937.83
IDITY C D LEE . I	Data Center Services - Application	C	F: 1 41.6		\$ 5,686.95		
UNIX Servers Preprod/Test - Large	ServersSection 6.5	Server	Fixed monthly fee per unit	Hardware	\$ 5,080.93	\$	2,900.35
				Operating system license		\$	2,900.33
				Hardware Maintenance		\$	568.70
				Software maintenance		\$	2,217.91
	Data Center Services -Application			Software manifemance		Ψ	2,217.91
UNIX Servers Preprod/Test - Medium	ServersSection 6.5	Server	Fixed monthly fee per unit		\$ 2,259.03		
			The second secon	Hardware	, , , , ,	\$	1,129.52
				Operating system license		\$	
				Hardware Maintenance		\$	158.13
				Software maintenance		\$	971.38
	Data Center Services -Application						
UNIX Servers Preprod/Test - Small	ServersSection 6.5	Server	Fixed monthly fee per unit		\$ 1,293.36		
				Hardware		\$	517.34
				Operating system license		\$	-
				Hardware Maintenance		\$	206.94
				Software maintenance		\$	569.08
	Data Center Services -Application						
VM Guest	ServersSection 6.5	Per Guest	Fixed monthly fee per unit	<u></u>	724.80		
				Hardware		\$	
			_	Hardware Maintenance		\$	
				VMware Software License		\$	
				Ongoing Maintenance/support		\$	35.33
			I	ongoing maintenance/support		Ψ	33.33

	T.	•				
				Other Maintenance/support		\$ 14.77
				Other Maintenance/support Additional Services		\$ 14.77 \$ 674.70
				1		
				1		
	Data Center Services -Application					
VM Host	ServersSection 6.5	Per ESX Host	Fixed monthly fee per unit		1,679.43	
7 171 1100t	Servers Section 6.5	I CI LOX HOSt	1 Acd monding fee per difft	1	1,073.43	
				Hardware		\$ 669.07
				Opertaing System License		\$ 007.07
				Hardware Maintenance		<u>•</u>
				Software Maintenance		\$ 669.07 \$ - \$ - \$ - \$ - \$ 1,010.36
				Ongoing Maintenance/support		\$ -
				Additional Services		\$ 1,010.36
				Tidditional bet vices		Ψ 1,010.30
	1			1		
				1		
				1		
		I	1			

Hardware Operating system license Hardware Maintenance Data Center Services - Storage DASD (Mainframe) Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Hardware Operating system license Hardware Hardware Operating system license Hardware Operating system license Hardware Maintenance Operating system license Hardware Maintenance Operating system license Hardware Maintenance Operating system license	6.73	\$ \$ \$	1.76
E-Mail Services -Section 6.7 Account Fixed monthly fee per unit Hardware Operating system license Hardware Maintenance Software maintenance Data Center Services - Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Software maintenance Hardware Operating system license Hardware Software maintenance Software maintenance Software maintenance Data Center Services - Storage ServicesSection 6.8 Data Center Services - Storage Data Center Services - Storage Data Center Services - Storage		\$	1.76
E-Mail Services -Section 6.7 Account Fixed monthly fee per unit Hardware Operating system license Hardware Maintenance Data Center Services - Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Fixed monthly fee per unit Fixed monthly fee per unit Software maintenance Hardware Hardware Hardware Operating system license Hardware Maintenance Data Center Services - Storage Software maintenance Data Center Services - Storage Data Center Services - Storage		\$	176
E-Mail Services -Section 6.7 Account Fixed monthly fee per unit Hardware Operating system license Hardware Maintenance Data Center Services - Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Fixed monthly fee per unit Fixed monthly fee per unit Software maintenance Hardware Hardware Hardware Operating system license Hardware Maintenance Data Center Services - Storage Software maintenance Data Center Services - Storage Data Center Services - Storage		\$	176
E-Mail Services -Section 6.7 Account Fixed monthly fee per unit Hardware Operating system license Hardware Maintenance Data Center Services - Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Fixed monthly fee per unit Fixed monthly fee per unit Software maintenance Hardware Hardware Hardware Operating system license Hardware Maintenance Data Center Services - Storage Software maintenance Data Center Services - Storage Data Center Services - Storage Data Center Services - Storage		\$	176
E-Mail Services -Section 6.7 Account Fixed monthly fee per unit Hardware Operating system license Hardware Maintenance Data Center Services - Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Fixed monthly fee per unit Fixed monthly fee per unit Software maintenance Hardware Hardware Hardware Operating system license Hardware Maintenance Data Center Services - Storage Software maintenance Data Center Services - Storage Data Center Services - Storage Data Center Services - Storage		\$	176
E-Mail Services -Section 6.7 Account Fixed monthly fee per unit Hardware Operating system license Hardware Maintenance Data Center Services - Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Fixed monthly fee per unit Fixed monthly fee per unit Software maintenance Hardware Hardware Hardware Operating system license Hardware Maintenance Data Center Services - Storage Software maintenance Data Center Services - Storage Data Center Services - Storage Data Center Services - Storage		\$	176
E-Mail Services -Section 6.7 Account Fixed monthly fee per unit Hardware Operating system license Hardware Maintenance Data Center Services - Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Fixed monthly fee per unit Fixed monthly fee per unit Software maintenance Hardware Hardware Hardware Operating system license Hardware Maintenance Data Center Services - Storage Software maintenance Data Center Services - Storage Data Center Services - Storage Data Center Services - Storage		\$	176
E-Mail Services -Section 6.7 Account Fixed monthly fee per unit Hardware Operating system license Hardware Maintenance Software maintenance Data Center Services - Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Fixed monthly fee per unit Fixed monthly fee per unit Software maintenance Hardware Hardware Hardware Software maintenance Data Center Services - Section 6.8 Data Center Services - Section 6.8 Data Center Services - Section 6.8 Data Center Services - Storage Data Center Services - Storage		\$	176
E-Mail Services -Section 6.7 Account Fixed monthly fee per unit Hardware Operating system license Hardware Maintenance Data Center Services - Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Fixed monthly fee per unit Fixed monthly fee per unit Software maintenance Hardware Hardware Hardware Operating system license Hardware Maintenance Data Center Services - Storage Software maintenance Data Center Services - Storage Data Center Services - Storage Data Center Services - Storage		\$	176
E-Mail Services -Section 6.7 Account Fixed monthly fee per unit Hardware Operating system license Hardware Maintenance Software maintenance Data Center Services - Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Fixed monthly fee per unit Fixed monthly fee per unit Software maintenance Hardware Hardware Hardware Software maintenance Data Center Services - Section 6.8 Data Center Services - Section 6.8 Data Center Services - Section 6.8 Data Center Services - Storage Data Center Services - Storage		\$	1.76
E-Mail Services -Section 6.7 Account Fixed monthly fee per unit Hardware Operating system license Hardware Maintenance Software maintenance Data Center Services - Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Fixed monthly fee per unit Fixed monthly fee per unit Software maintenance Hardware Hardware Hardware Software maintenance Data Center Services - Section 6.8 Data Center Services - Section 6.8 Data Center Services - Section 6.8 Data Center Services - Storage Data Center Services - Storage		\$	1.76
E-Mail Services -Section 6.7 Account Fixed monthly fee per unit Hardware Operating system license Hardware Maintenance Software maintenance Data Center Services - Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Fixed monthly fee per unit Software maintenance Hardware Hardware Hardware Software maintenance Hardware Software maintenance Data Center Services - Storage Software maintenance Data Center Services - Storage Data Center Services - Storage		\$	1.76
E-Mail Services -Section 6.7 Account Fixed monthly fee per unit Hardware Operating system license Hardware Maintenance Software maintenance Data Center Services - Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Fixed monthly fee per unit Software maintenance Hardware Hardware Hardware Software maintenance Hardware Software maintenance Data Center Services - Storage Software maintenance Data Center Services - Storage Data Center Services - Storage		\$	1 76
E-Mail Services -Section 6.7 Account Fixed monthly fee per unit Hardware Operating system license Hardware Maintenance Software maintenance Data Center Services - Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Fixed monthly fee per unit Software maintenance Hardware Hardware Hardware Software maintenance Hardware Software maintenance Data Center Services - Storage Software maintenance Data Center Services - Storage Data Center Services - Storage		\$	1 76
Hardware Operating system license Hardware Maintenance Data Center Services - Storage DASD (Mainframe) Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Hardware Operating system license Hardware Hardware Operating system license Hardware Software maintenance Operating system license Hardware Operating system license Hardware Maintenance Software maintenance		\$	1 76
Data Center Services - Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Hardware Operating system license Software maintenance \$ Hardware Operating system license Hardware Software maintenance \$ Data Center Services - Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit \$ Hardware Operating system license Hardware Software maintenance Data Center Services - Storage	6.73	\$	
Hardware Maintenance	6.73		
Data Center Services - Storage DASD (Mainframe) Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Hardware Operating system license Hardware Maintenance Software maintenance Data Center Services - Storage Data Center Services - Storage	6.73	Ψ	0.72
Data Center Services - Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit Hardware Operating system license Hardware Maintenance Software maintenance Data Center Services - Storage	6.73	\$	7.87
DASD (Mainframe) Storage ServicesSection 6.8 Installed Gigabytes Hardware Operating system license Hardware Maintenance Software maintenance Data Center Services - Storage	6.73	φ	1.01
Hardware Operating system license Hardware Maintenance Software maintenance Data Center Services - Storage	0./5		
Operating system license Hardware Maintenance Software maintenance Data Center Services - Storage		Ф.	2.60
Hardware Maintenance Software maintenance Data Center Services - Storage		\$	2.69
Software maintenance Data Center Services - Storage		\$	-
Data Center Services - Storage		\$	-
		\$	4.04
DACD (DECIVAY) C. Coming Continue Co. London C. C. Land Co. C. C. C. C. C. C. C. C. C. C. C. C. C.			
Dribb (BEC 1714) Storage Section 6.5 Instanted organizes of Trace monanty fee per unit	0.24		
Hardware		\$	-
Operating system license		\$	-
Hardware Maintenance		\$	-
Software maintenance		\$	0.24
Data Center Services - Storage			
DASD (AS/400) Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit \$	0.69		
Hardware		\$	-
Operating system license		\$	-
Hardware Maintenance		\$	-
Software maintenance		\$	0.69
Data Center Services - Storage			
DASD (Wintel) Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit \$	4.29		
Hardware	4.27	\$	1.59
Operating system license		\$	1.39
Hardware Maintenance		\$	
Software maintenance		\$	2.70
		ф	2.70
Data Center Services - Storage	4.00		
DASD (Unix) Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit \$	4.92	ф	1.02
Hardware		\$	1.82
Operating system license		\$	-
Hardware Maintenance		\$	-
Software maintenance		\$	3.10
Data Center Services - Storage			
DASD (VMS) Storage ServicesSection 6.8 Installed Gigabytes Fixed monthly fee per unit \$	4.28		
Hardware		\$	1.58
Operating system license		\$	-
Hardware Maintenance		\$	-
Software maintenance		\$	
		\$	2.70

	Data Center Services - Storage					
Installed Level 1 Storage	ServicesSection 6.8	Installed Gigabyte	Fixed monthly fee per unit		\$ 4.38	
			, p	Hardware		\$ 0.83
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance		\$ 3.55
	Data Center Services - Storage					
Installed Level 2 Storage	ServicesSection 6.8	Installed Gigabyte	Fixed monthly fee per unit		\$ 4.08	
				Hardware		\$ 1.55
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance		\$ 2.53
	Data Center Services - Storage					
Immutable Storage	ServicesSection 6.8	Month	Fixed monthly fee per unit		\$ 35,990.37	
				Hardware and Maintenance		\$ 9,357.50
				Software and Maintenance		\$ 13,316.44
				Network Replication		\$ 2,159.42
				Third Party Services		\$ 1,079.71
	D . G . G . G			Service Line Support (leveraged service)		\$ 10,077.30
T' HI C.	Data Center Services - Storage	T . 11 1 C' . 1	F: 1 41 6		\$ 2.79	
Tier III Storage	ServicesSection 6.8	Installed Gigabytes	Fixed monthly fee per unit			
				Hardware		\$ 1.06
			<u> </u>	Operating system license		n/a
			<u> </u>	Hardware Maintenance		n/a
			<u> </u>	Operations and Support Services		\$ 1.73
	Access Gateway ServicesSection		Fixed monthly, up to 1,400			
Access Gateway Services	6.10	Month	concurrent users		\$12,133.75	
Access Galeway Services	0.10	Monui	concurrent users	Citrix Implementation	\$12,133.73	\$ 606.25
				Citix implementation		\$ 000.2.
				Hardware and Maintenance		\$ 3,566.00
				Software and Maintenance	-	\$ 353.94
				Bottware and mannenance		333.7
				Operational and Support Service		\$ 7,607.50
Office Communication Services (OCS) - 0 to 2500 us	6.1	per user	\$7.75	The state of the s	\$ 7.75	
		1	7	Hardware	7775	\$ 1.51
				Hardware Support - Data Center		\$ 2.36
				Software and End-User Support - OCS		\$ 3.88
				The state of the s		
Initial OCS Set-up			\$79,170.00		\$ 79,170.00	
	Cross Functional Services - Security					
Security Management	Management ServicesSection 7.3	Month	Fixed monthly fee per unit		\$ 45,762.07	
				Help Desk Services		\$ 2,288.10
				Applications Services		\$ 10,525.28
				Desktop Services		\$ 8,694.79
				Network Services		\$ 14,186.24
				Data Center Services		\$ 10,067.66
	Cross Functional Services - Billing					
Billing Management	Management ServicesSection 7.4	Month	Fixed monthly fee per unit		\$ 54,373.96	
				Help Desk Services		\$ 2,718.70
				Applications Services		\$ 12,506.01
				Desktop Services		\$ 10,331.05
				Network Services		\$ 16,855.93
				Data Center Services		\$ 11,962.27
	Cross Functional Services - Asset					
Asset Management	Management ServicesSection 7.5	Month	Fixed monthly fee per unit	X . D	\$ 103,903.12	
				Help Desk Services		\$ 5,195.16

				Applications Services		\$ 23,897.72
				Desktop Services		\$ 19,741.59
				Network Services		\$ 32,209.97
				Data Center Services		\$ 22,858.69
	Cross Functional Services - Contract					
Contract Management	Management ServicesSection 7.6	Month	Fixed monthly fee per unit		\$ 170,573.25	
				Help Desk Services		\$ 8,528.66
				Applications Services		\$ 39,231.85
				Desktop Services		\$ 32,408.92
				Network Services		\$ 52,877.71
				Data Center Services		\$ 37,526.12
	Cross Functional Services - Reporting					
Reporting Services	ServicesSection 7.7	Month	Fixed monthly fee per unit		\$ 54,279.52	
				Help Desk Services		\$ 2,713.98
				Applications Services		\$ 12,484.29
				Desktop Services		\$ 10,313.11
				Network Services		\$ 16,826.65
				Data Center Services		\$ 11,941.49

	Cross Functional Services - Disaster						
Disaster Recovery	Recovery ServicesSection 7.8	Month	Fixed monthly fee per unit		\$ 21,541.59		
	Receivery Bervices Beetion 7.5	Wollin	1 ixed monthly fee per unit	Help Desk Services	Ψ 21,541.59	\$	1,077.08
				Applications Services		\$	4,954.57
				Desktop Services		\$	4,092.90
				Network Services		\$	6,677.89
				Data Center Services		\$	4,739.15
	Cross Functional Services- Workflow			Data Center Services		, p	4,739.13
	ServicesSection 7.9	Month	Fixed monthly fee per unit		\$ 12,984.11		
Workflow Services	ServicesSection 7.9	Monui	Fixed monthly fee per unit	Help Desk Services	\$ 12,984.11	6	649.21
				Applications Services		\$	2,986.34
						\$	
				Desktop Services		\$	2,466.98
				Network Services		\$	4,025.07
				Data Center Services		\$	2,856.50
	Cross Functional Services- Capacity						
	and Performance Management						
Capacity and Performance Management	ServicesSection 7.10	Month	Fixed monthly fee per unit		\$ 34,117.01		
				Help Desk Services		\$	1,705.85
				Applications Services		\$	7,846.91
				Desktop Services		\$	6,482.23
				Network Services		\$	10,576.27
				Data Center Services		\$	7,505.74
	Cross Functional Services -						
	Configuration Management Services						
Configuration Management	Section 7.11	Month	Fixed monthly fee per unit		\$ 20,418.20		
				Help Desk Services		\$	1,020.91
				Applications Services		\$	4,696.19
				Desktop Services		\$	3,879.46
				Network Services		\$	6,329.64
				Data Center Services		\$	4,492.00
	Cross Functional Services - Account					_	
Account Management	Management ServicesSection 7.12	Month	Fixed monthly fee per unit		\$ 28,962.76		
	and the second s		Timed monanty fee per unit	Help Desk Services		\$	1,448.14
				Applications Services		\$	6,661.43
				Desktop Services		\$	5,502.92
				Network Services		\$	8,978.46
				Data Center Services		\$	6,371.81
	Cross Functional Services - Project			Data Center Services		, p	0,371.81
Project Management	Management ServicesSection 7.13	Month	Fixed monthly fee per unit		\$ 90,302.21		
Project Management	Management ServicesSection 7.15	MOHH	1 1xed monthly fee per unit	Help Desk Services	φ 90,302.21	\$	4,515.11
						\$	20,769.51
				Applications Services			
				Desktop Services		\$	17,157.42
				Network Services		\$	27,993.68
				Data Center Services		\$	19,866.49

	Cross Functional Services - Quality					
Quality Assurance	Assurance ServicesSection 7.14	Month	Fixed monthly fee per unit		\$ 51,022.81	
				Help Desk Services		\$ 2,551.14
				Applications Services		\$ 11,735.25
				Desktop Services		\$ 9,694.33
				Network Services		\$ 15,817.07
				Data Center Services		\$ 11,225.02
	Cross Functional Services - Transition					
Transition-Services—Help-Desk-Services	Services-Section 7.15	Milestone	Fixed fee per unit		-\$	
				Hardware		
				Software -		
				Labor		
	Cross Functional Services - Transition					
Transition Services—Applications Services	Services—Section 7.15	Milestone	Fixed fee per unit		-\$	
				Hardware		
				Software		
				Labor		
	Cross Functional Services - Transition					
Transition Services—Desktop Services	Services—Section 7.15	Milestone	Fixed fee per unit		-\$	
				Hardware		
				Software		
				Labor		
	Cross Functional Services - Transition					
Transition Services Network Services	Services-Section 7.15	Milestone	Fixed fee per unit		-\$	
				Hardware		
				Software -		
				Labor		
	Cross Functional Services - Transition					
Transition Services - Data Center	ServicesSection 7.15	Milestone	Fixed fee per unit		-\$	
				Hardware		
				Software -		
				Labor		

^{**}Note: Column B (Schedule 4.3 Reference/Component) includes the Section reference for the specific requirements for this particular Resource Unit but it still includes all general requirements applicable to such Resource Unit in the higher levels of the obligations hierarchy as described in Section 1.3.8 of Schedule 4.3. For example, the Resource Unit for Standard PC includes not only the responsibilities as stated in Section 4.4 of the Desktop Services Section of Schedule 4.3, but also the responsibilities in Sections 4.1 through 4.3 of the Desktop Services Section, as well as the responsibilities and requirements in Section 1 of Schedule 4.3.

End of Exhibit

^{***}Note: The mainframe resource unit volumes are based on the R24 CPUs